

## 1. Care and Servicing

International Warranty

Tissot SA grants you a twenty-four (24)-month warranty on your Tissot® watch from the date of purchase, subject to the conditions set out in the warranty leaflet. The Tissot® international warranty covers faults in materials and manufacturing that exist at the time of delivery of the purchased Tissot® watch ("faults"). The warranty applies only if the warranty certificate is dated, duly completed and stamped by an approved Tissot® dealer ("valid warranty certificate"). During the warranty period and upon presentation of the valid warranty certificate, you are entitled to have all faults repaired free of charge. If repairs cannot restore your Tissot watch to its normal working order, Tissot SA undertakes to replace it with an identical Tissot watch, or another Tissot watch with similar features. The replacement watch warranty expires twenty-four (24) months after the purchase date of the replaced watch.

This manufacturer's warranty does not cover:

- battery life;
- normal wear and tear and ageing (e.g. scratches on the glass; alteration of the colour and/or material of straps and chains made of non-metallic materials such as leather, fabric or rubber; peeling of the plating);
- any damage to any part of the watch resulting from inappropriate or improper use, lack of care, negligence, accidents (cuts, dents, crushing, broken glass, etc.), incorrect use of the watch or failure to follow the instructions for use provided by Tissot SA;
- any handling of the Tissot watch by a non-approved person (e.g. for battery replacement, servicing or repairs) or any alteration from its original state that is beyond the control of Tissot SA;
- any damage to any part of the watch resulting from connection to a non-recommended accessory;
- any damage to any part of the watch caused deliberately, or by inappropriate use of the watch, or due to an unsuitable connection or exposure to excessively high voltage or an electrical discharge, or any kind of shock;
- any damage to any part of the watch caused by an attempt to modify the watch's software;
- any damage to any part of the watch due to non-compliance with the user's manual;

ALL APPLICABLE IMPLICIT WARRANTIES, INCLUDING THE IMPLICIT GUARANTEES OF MARKETABLE QUALITY AND SUITABILITY TO A PARTICULAR USE GRANTED BY LAW ARE HEREBY LIMITED TO THE DURATION OF THIS WARRANTY. TISSOT CANNOT IN ANY CIRCUMSTANCES BE HELD RESPONSIBLE FOR INDIRECT OR CONSEQUENTIAL DAMAGE OF ANY NATURE WHATSOEVER.

Some countries or states do not allow limitation of the duration of an implicit warranty, nor exclusion of or limitation to accidental or consequential damage, such that the exclusions or limitations above may not apply in your case. This warranty grants you specific rights and you may also have other additional rights by virtue of the applicable law.

29/05/2020



THE RESPONSIBILITY OF TISSOT SA IS STRICTLY LIMITED TO REPAIR OR REPLACEMENT AS SET OUT IN THIS LIMITED WARRANTY. YOUR APPROVED TISSOT DEALER ACCEPTS FULL RESPONSIBILITY FOR ANY OTHER WARRANTY.

Any other claims against Tissot SA, for example for damages in addition to those set out in this warranty, are expressly excluded, with the exception of the mandatory rights the purchaser may exercise against the manufacturer.

This manufacturer's warranty:

- is independent of any warranty that may be provided by the vendor and for which it takes sole responsibility;
- does not in any way affect the purchaser's rights with regard to the vendor nor any other mandatory right the purchaser may have against the vendor.

The customer service department of Tissot SA provides full maintenance of your Tissot watch. If your watch needs servicing, entrust it to an approved Tissot dealer or Tissot-certified service centre (see our official website tissotwatches.com): they can guarantee you servicing that meets the standards of Tissot SA.

\* TISSOT SA

Chemin des Tourelles 17, 2400 Le Locle, Switzerland

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Health

THE T-TOUCH CONNECT SOLAR MAY INTERFERE WITH PACEMAKERS, DEFIBRILLATORS AND OTHER MEDICAL DEVICES. MAINTAIN A SAFE DISTANCE BETWEEN YOUR MEDICAL DEVICE AND THE T-TOUCH CONNECT SOLAR AND ITS ACCESSORIES. CONSULT YOUR SURGEON OR DOCTOR TO OBTAIN MORE PRECISE INFORMATION ABOUT POSSIBLE INTERFERENCE WITH YOUR MEDICAL DEVICE. STOP USING YOUR T-TOUCH CONNECT SOLAR OR ITS CHARGER IF YOU ARE CONCERNED ABOUT INTERFERENCE WITH YOUR PACEMAKER, DEFIBRILLATOR OR ANY OTHER MEDICAL DEVICE.

The T-Touch Connect Solar should not be used:

- as a medical device, as it is not designed to make any kind of medical diagnosis whatsoever,
  nor to treat or prevent any illness or disease, nor for any other type of medical application;
- in circumstances where a fault or failure of the watch might lead to death or cause injury;
- if its glass is broken, any influx of liquid is apparent or its strap or bracelet is damaged, as this may cause injury; or without a strap or bracelet, as it is a wristwatch and the corners on the mid-section of some cases may have sharp edges.



### Distraction

Using the T-Touch Connect Solar in certain circumstances may distract you and lead to hazardous situations, especially when driving. Ensure you comply with laws prohibiting or restricting the use of mobile devices in certain places or situations.

#### Water resistance

The T-Touch Connect Solar is water-resistant to 10 bar (100 m/330 ft) at 25°C/77°F, but it is not an instrument suited to sports diving. The water-resistance of watches is assessed on the basis of pressure tests in the laboratory that simulate use by a swimmer or diver in a stationary position at the depth corresponding to the pressure level in question. Nevertheless, many aquatic activities involve a great deal of movement and other environmental changes. These differences from the method used to assess a watch may adversely affect or negate its water-resistant characteristics. A watch's water resistance cannot therefore be guaranteed indefinitely. It may be affected by ageing of the seals or an accidental shock to the crown. We recommend you have the water-resistance of your T-Touch Connect Solar checked once a year by a Tissot-certified service centre. Never activate the crown and/or the push-pieces when the T-Touch Connect Solar is underwater. In no circumstances should you open the case of the T-Touch Connect Solar yourself: have it inspected only by a Tissot-certified service centre.

### Temperature and magnetic fields

The T-Touch Connect Solar, charging cable and T229 cordless charger comply with the applicable standards and limits for surface temperature. Even within these limits, prolonged contact with very warm surfaces may cause discomfort or injury. The T-Touch Connect Solar, charging cable and T229 cordless charger heat up when connected to a power source. Avoid any prolonged contact between the skin and the T-Touch Connect Solar, charging cable or T229 cordless charger while they are connected to a power source. For example, take care not to fall asleep with your body in contact with the T-Touch Connect Solar, charging cable or T229 cordless charger while they are connected to a power source. Do not cover any of these items while they are connected to a power source. Exercise caution if your physical condition prevents you from feeling heat properly on your skin. Remove your T-Touch Connect Solar immediately if it starts emitting an uncomfortable amount of heat.

The normal range of operating temperatures for the T-Touch Connect Solar is from -5°C to 45°C (23°F to 113°F). Any factor likely to affect the normal operating temperature is to be avoided, particularly:

- 1. carrying/storing the T-Touch Connect Solar outside an ambient temperature range of -5°C to 45°C (23°F to 113°F);
- 2. exposing the T-Touch Connect Solar directly or indirectly to a heat source;
- 3. charging the T-Touch Connect Solar using a charger not recommended by Tissot SA.



To warn you in the event of overheating, a warning message will appear on the screen of your T-Touch Connect Solar.

If the T-Touch Connect Solar reaches a temperature above the normal operating temperature range:

- if it is charging, disconnect the charging cable or immediately remove the T-Touch Connect
  Solar from the T229 cordless charger;
- if you are wearing the T-Touch Connect Solar on your wrist, remove it immediately. If the temperature does not drop, please contact a Tissot-certified service centre.

Do not expose your watch to strong magnetic fields such as those emitted by speakers, mobile phones, computers, refrigerators or other electromagnetic devices or appliances.

#### Shocks and knocks

Avoid thermic and other kinds of shock: they may damage your T-Touch Connect Solar. In the event of a severe shock, please have your T-Touch Connect Solar checked by a Tissot-certified Service Centre.

### Cleaning and maintenance

Clean the case and bracelet regularly with a soft cloth to prevent any corrosion due to perspiration. Your T-Touch Connect Solar can be cleaned with a toothbrush and soapy water, then dried carefully with a soft cloth. Do not use liquid cleaners or corrosive products to clean your accessories.

In the event of immersion in seawater, the T-Touch Connect Solar should be rinsed immediately in soft water, then dried carefully with a soft cloth. Avoid any direct contact with solvents, detergents, perfumes, cosmetics, chemical products, etc. as these may damage the T-Touch Connect Solar.

If you envisage not wearing your T-Touch Connect Solar for several weeks, or even months, we recommend you store it on the charger in a well-ventilated place to prevent the battery from running down.

If this is not done, there is a risk of the battery becoming completely flat and the watch being turned off, causing it to revert to the factory settings and your data being lost.

### After-sales service

Do not open the case of your T-Touch Connect Solar and do not attempt to repair it yourself as this may damage the T-Touch Connect Solar, compromise its water-resistance or cause injury. If the T-Touch Connect Solar is damaged or is not functioning properly, contact a Tissot-certified service centre.

Like any high-precision instrument, the T-Touch Connect Solar must be serviced at regular intervals in order to function properly. As a general rule, we recommend having your T-Touch Connect Solar serviced every 3 to 4 years by your approved Tissot dealer or a Tissot-certified service centre. Please note, however, that servicing may be necessary at more frequent intervals, depending on the



weather and the conditions in which your T-Touch Connect Solar is used. To enjoy faultless servicing and for the warranty to remain valid, always go to an approved Tissot dealer or Tissot-certified service centre.

Replacing the battery and disposing of the product and its battery

Battery type: Lithium-ion Rechargeable Battery

Model: Coin Type 2430

We recommend contacting an approved dealer or Tissot-certified service centre. They have the necessary tools and equipment to carry out this work in a professional manner. A dead battery should be changed as soon as possible to avoid the risk of leaking which may damage the movement.



This symbol\* indicates that the product and its battery should not be disposed of with household waste.

They should be taken to an approved collection point. By doing this, you will be helping to protect the environment and human health. Recycling materials will help conserve natural resources.



\*Applicable in European Union member countries and in countries with comparable

- - Declaration of Conformity
    - EU Declaration of Conformity

Tissot SA hereby declares that the T-Touch Connect Solar connected watch of radio-equipment type and the T229 cordless charger are conformant with Directive 2014/53/EU.

The full version of the EU Declaration of Conformity is available via the following link:

Waveband(s) in which the radio equipment functions and maximum transmitted radio frequency power within the waveband(s) in which the radio equipment functions:

Bluetooth: 10.0 dBm (T-Touch Connect watch)

Waveband: 100-205 kHz (T229 charger) Maximum power: 15.48 dBμA/m (T229 charger)

ISED Declaration of Conformity

The T-Touch Connect Solar and the T229 cordless charger are conformant with Industry Canada's Radio Standards Specifications (RSS) applicable to licence-exempt radio devices. Its operation is subject to both of the following conditions: (1) these devices must not cause interference and (2) these devices must accept all interference received, including any likely to cause malfunction.

These Class B digital devices are compliant with Canada's ICES-003/NMB-003 standard.



The T229 cordless charger complies with Canadian radiation-exposure limits for an uncontrolled environment. This equipment must be installed and used within a minimum distance of 20 cm between the radiation source and your body.

Applicant for this equipment: Tissot SA, Chemin des Tourelles 17, 2400 Le Locle,

Switzerland

ISED certification number: 25567-T121420AB (T-Touch Connect Watch)

ISED certification number: 25567-T229 (T229 charger)

FCC Declaration of Conformity

The T-Touch Connect Solar and T229 cordless charger are conformant with section 15 of FCC regulations. Its operation is subject to both the following conditions: (1) these devices must not cause harmful interference and (2) these devices must accept all interference received, including any likely to cause malfunction.

Beneficiary name: Tissot SA , Chemin des Tourelles 17, 2400 Le Locle,

Switzerland

Beneficiary code: 2AH93

FCC identification number: 2AH93T121420AB (T-Touch Connect watch)

FCC identification number: 2AH93T229 (T229 charger)

This device, namely the T-Touch Connect Solar and the T229 cordless charger, has been tested and declared conformant with the limits set for Class B digital devices, in conformance with section 15 of FCC regulations. These limits are intended to provide reasonable protection from harmful interference in a domestic setup.

This device generates, uses and may emit radio waves; if it is not set up and used in conformance with the instructions it may disrupt radio communications. There is, however, no guarantee that no interference will be produced within a particular setup.

If this device causes harmful interference with a radio or television receiver, this may be detected by switching the equipment on and off, and the user may attempt to eliminate the interference by taking one or more of the following measures:

- repositioning or moving the receiving antenna;
- increasing the distance between the equipment and the receiver;
- plugging the equipment into an electric socket on a different circuit from the one the receiver is plugged into;
- contacting the dealer or a qualified radio or television technician for help.

Important: any modification to the device not expressly approved by Tissot SA will invalidate the user's right to use the device in question. If shielded interface cables have been supplied with the product or if additional components or accessories have been specified for use when setting up the product, they must be used in compliance with FCC regulations.



CEM conformity of this product has been demonstrated in conditions that include the use of compatible peripherals and of shielded cables between system components. It is important to use compatible peripherals and shielded cables between system components in order to reduce the risk of interference with radio and television sets and other electronic devices.

The T229 cordless charger complies with the radiation-exposure limits laid down by the FCC for an uncontrolled environment. This transmitter must not be installed in the same place as other antennae or transmitters, nor operated in conjunction with other antennae or transmitters.

## o RoHS conformity

Tissot SA declares that all materials and/or components used in the manufacture of this product, the T-Touch Connect Solar and the T229 cordless charger, satisfy the requirements of EU Directive 2011/65/EU relating to limitations on the use of certain hazardous substances (RoHS). This declaration is based on the information provided by Tissot SA's suppliers and is correct to the best of our knowledge.

Information about the specific absorption rate (SAR)

Your devices are designed to not exceed the radio-wave exposure limits recommended by international directives.

Bluetooth®

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